

**AGENDA MANAGEMENT SHEET**

**Name of Committee**                      **Adult Social Care And Health Overview & Scrutiny Committee**

**Date of Committee**                      **23rd February 2011**

**Report Title**                                **Development of Draft Measures and Targets in Support of the CBP 2011-13**

**Summary**                                      Following the approval of the high level Corporate Business Plan on the 15<sup>th</sup> Feb at full council, this report presents the proposed measures and targets for inclusion relevant to the remit of the Adult Social Care portfolio.

**For further information please contact:**

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**Would the recommended decision be contrary to the Budget and Policy Framework?**                      No.

**Background papers**                      Cabinet Report 27/01/2011 Corporate Business Plan 2011 – 13, Full Council Report 15/02/2011 Corporate Business Plan 2011-13

**CONSULTATION ALREADY UNDERTAKEN:-**                      Details to be specified

- Other Committees
- Local Member(s)                            NA
- Other Elected Members
- Cabinet Member                            All Portfolio Holders
- Chief Executive                            Jim Graham
- Legal                                            Jane Pollard
- Finance
- Other Strategic Directors
- District Councils

Health Authority

Police

Other Bodies/Individuals

**FINAL DECISION**

**SUGGESTED NEXT STEPS:**

Details to be specified

Further consideration by  
this Committee

To Council

To Cabinet

To an O & S Committee

To an Area Committee

Further Consultation

**Adult Social Care and Health Overview & Scrutiny  
Committee - 23rd February 2011.**

**Development of Draft Measures and Targets in Support of  
the Corporate Business Plan 2011-13**

**Report of the Head of Strategic Commissioning &  
Performance Management and Head of Performance  
Management**

**Recommendation**

That Adult Social Care & Health Overview & Scrutiny Committee consider and challenge, where appropriate, the draft measures and targets listed within Appendix A that will support the delivery of the Corporate Business Plan 2011-13.

**1.0. Background**

- 1.1. The high level Corporate Business Plan (CBP) will have been approved by Council on 15<sup>th</sup> February 2011 identifies where we are going by articulating our repositioned ambitions and outcomes for 2011-13 and sets out how we will achieve them.
- 1.2. Following Cabinet's approval of the ambitions and outcomes contained within the CBP, the first draft set of measures and targets in support of these were considered by members of the Corporate Performance Group under the Chairmanship of Cllr Bob Stevens on the 7<sup>th</sup> February.
- 1.3. This paper brings together the first draft of measures and targets that are relevant to the Adult Social Care & Health portfolio for inclusion within the Corporate Business Plan.

**2.0. Approach**

- 2.1. In previous years, the Corporate Business Plan, containing the measures and targets, has traditionally been set over the three-years and were reviewed as part of the annual review and refresh cycle.
- 2.2. The Corporate Business Plan takes the Organisation through to 2013 in reflection of the Government's move to the provision of two year grant settlements and sees the Council through to the end of the current Administration.

- 2.3. With the abolition of the National Indicator Set, we are now in a position to develop more locally appropriate measures that reflect and support the ambitions for Warwickshire.
- 2.4. All Directorates have been involved in developing the draft measures and targets and the CBP will be supported by a suite of Directorate Business Plans which in turn will shape the work of service, division, team and individual plans thus ensuring the delivery of our outcomes.
- 2.5. In some areas, new measures have been developed by directorates as these are the only measures the Service has to ensure that they are meeting both corporate and operational needs. For these new measures, we are unable to provide targets for 2011/12, as this year will provide the baseline from which future targets will be set.
- 2.6. The proposed measures and targets included in the Corporate Business Plan will also be picked up in the relevant Directorate Business Plan and performance against all of these indicators will be managed through the performance reporting process.
- 2.7. The outcomes presented in the high level CBP have been formally approved by full Council on the 15<sup>th</sup> February. We now need to consider and challenge where appropriate the proposed draft measures that support these agreed outcomes and the following principles should form the basis for this judgment

**Principles for developing the right Measures and Targets: Together they should:-**

- ☆ Articulate and specify what we will do and how we will do it in the pursuit of the overall objective(s)
- ☆ Identify and achieve accountability
- ☆ Ensure we have a clear, shared understanding about what we are trying to achieve, and that this is cascaded down through the whole organisation
- ☆ Make these aims measurable, so as to focus planning and to make managing performance meaningful
- ☆ Quantify the impact of increased, re-directed or decreased resources can have upon performance

- 2.8. A more detailed guide to setting measures and targets is available through the performance pages of the Intranet.

**3.0. Next Steps**

- 3.1. The high level Corporate Business Plan will have been considered by Full Council at its meeting on the 15<sup>th</sup> February alongside the Council's budget-setting proposals.
- 3.2. Throughout February, March and April, each Overview and Scrutiny Committee is being asked to consider and challenge where appropriate, the measures and targets by which to assess progress on delivering the ambitions articulated in the Corporate Business Plan.

- 3.3.** The full suite of measures is to be presented to Overview and Scrutiny Board on the 10<sup>th</sup> March.
- 3.4.** Following this consultation, the final suite of measures will then be considered by Cabinet at its April meeting and once adopted these measures will form the accountability base for the Corporate Business Plan once it goes live in April 2011.
- 3.5.** Additionally, the WCC Performance management framework is being reframed in light of the changing landscape and central government requirements and this review includes consideration of the best ways to engage with a range of stakeholders in performance management.
- 3.6.** At the next Member Performance Reporting group and the forthcoming Member Seminar on the 3<sup>rd</sup> March this will be discussed further.

#### **4.0. Recommendation**

- 4.1.** Consider and challenge, where appropriate, the draft measures that support the agreed outcomes that are listed within Appendix A using the Principles of developing good measures and targets as set out in 2.7 of this report.

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## Ambition 3 Care and Independence

### We aim to:

- Fulfil our duty of care to older and vulnerable people
- Ensure that all those eligible are offered an adult care personal budget
- Increase the scope of re-ablement services
- Improve numbers of older people living independently in their own homes
- Continue improving our relationship with Health services whilst managing changes to the Health community
- Embrace the Public Health Service within our responsibilities

Outcome	Measure	Target		
		2011/12	2012/13	2013/14
Warwickshire's residents have more choice & control	(NI136 derivative) The proportion of those using social care who have control over their daily life (high is good)	New measure baseline to be set following 2011/12 results		
	The proportion of people using social care and carers who express difficulty in finding information and advice about local services (survey based – low is good)	New measure baseline to be set following 2011/12 results		
The number of home care packages is decreased	Proportion of older people (65+) who are still at home after 91 days following discharge from hospital (high is good)	New measure for 2011/12. Arrangements being made with PCT to record this		

Outcome	Measure	Target		
		2011/12	2012/13	2013/14
Warwickshire's vulnerable residents are supported at home	Admissions to residential care homes per 1,000 population (low is good)	54.0	50.0	TBC
	(NI130 exact match) Proportion of people using social care who receive self directed support (high is good)	45%	60%	75%
Residents of Warwickshire have greater access to specialist residential care	(NI131 exact match) Delayed transfers of care (low is good)	15.0	10.0	TBC
The successful transfer of the Public Health Service to the Local Authority*	Arrangements of the Shadow Health Well Being Board in place no later than April 2012  Further measures to be developed following the first shadow health & well being board meeting March/April 2011	Project Plan on Track Yes / No + commentary		